

Warranty Policy

AVStar Fuel Systems (AVStar) warrants that all current production carburetors, fuel servos and other products sold by AVStar shall be free from defects in material and workmanship under normal use and service until one year (12 months) from the date of installation on the aircraft if, and only if, the following conditions are met:

1. The unit and warranty claim, with all requested information properly supplied had been returned to AVStar within 30 days of the product failure date. Units must not be disassembled and must be in "as removed" condition.
2. No substitute parts shall have been installed in the product without prior authorization of AVStar.
3. The product shall not have been disassembled, repaired, or altered outside of AVStar, unless expressed written prior authorization was granted.
4. The product shall not have been subject to misuse, accident, or improper installation unless proof is submitted to the satisfaction of AVStar that such abuse was not a cause for the claimed defect.
5. PLEASE NOTE: AVStar will require copies of the aircraft log books indicating the date of installation and the installing agency. If no installation documentation is provided, the warranty will extend for 1 year (12 months) from the date of shipment from AVStar.

Shelf Stock Warranty:

Units held in distribution stock for up to 36 months can be returned to AVStar for complete testing, recertification, new warranty, and new packaging for a nominal charge.

Limits and Exclusions:

1. The sole responsibility and liability of AVStar and your exclusive remedy under this claim arising out of, connected with, or resulting from, this sale or the performance or breach of any condition or warranty thereunder, or from the manufacture, delivery, or use of the product shall be the repair of, or replacement, or credit for the defective product at AVStar's option.
2. In no event, whether as a result of a breach of contract, warranty, tort (including negligence), or otherwise, shall AVStar be liable for any special, consequential, incidental, or penal damages or expenses, including, but not limited to, costs of removal and replacement of the product(s), loss of associated equipment, damage to associated

equipment, cost of capital, cost of substitute products, facilities, or services, down time, or costs or claims of third parties for such damages or expenses.

Specific Terms

1. The foregoing warranty is exclusive and in lieu of other warranties or remedies whether written, oral, implied, or statutory. Any and all implied warrantless or merchantability, fitness for a particular purpose, course of dealing or usage of trade are hereby expressly disclaimed and excluded.
2. Acceptance of the product by you shall constitute your acknowledgement and acceptance of the terms, provisions, limitations, and exclusions set forth herein. Such terms, provisions, limitations, and exclusions shall not be modified, deleted, or supplemented except with the express written acknowledgement of AVStar.

Core Return Policy

AVStar's Core Return Policy requires that the exchange core shall be the same model and part number as the overhauled unit (unless by prior approval with AVStar). The exchange core shall be received within 45 days of the overhauled unit's shipment date. Failure to comply will result in AVStar immediately issuing an invoice for the full value of the core.

Any unit being returned for core credit shall be as removed from the engine, complete, and not disassembled. Units that are rusty or cannot be remanufactured for any reason will be classified as scrap, and having no value. Units which have been weld repaired, as well as units which have been disassembled and then reassembled with old parts will also be classified as scrap and having no value. A percentage of the core value will be charged for all missing or damaged parts as specified later. At no time will the damaged or missing parts charge on any unit exceed the core value of that unit.

Core Charges – Missing/Damaged Parts



CARBURETORS

Component	% of Core Charge
Throttle Body	35%
Bowl Assembly	35%
Mixture Arm	10%
Throttle Arm	10%
Nozzle	10%
Inlet Fitting	10%

SERVOS

Component	% of Core Charge
Main Servo Housing	80%
Automatic Mixture Control (AMC)	60%
Throttle Arm	5%
Mixture Arm	5%

PLEASE NOTE:

- Return the same model and part number as the overhauled unit (unless there is prior approval from AVStar)
- The exchange core must be received within **45** days of the overhauled unit's shipment date
- Failure to comply requires **100%** of the core charge to be paid immediately

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Dear Valued Customer,

Congratulations, and thank you for purchasing one of AVStar's premium aircraft fuel system components.

AVStar's carburetors and fuel servos are crafted by our industry leading professionals in a state of the art facility. We take great care at every stage of the production process to assure that your unit meets the stringent demands you and your aircraft demand and deserve. However, if you experience difficulty, we really do want to know about it. Our first order of priority will be to immediately take care of your issue. Next, our system of continuous improvement will ensure that all we learn will be fed back to further improve our production system.

To assist you, this pamphlet includes information about AVStar's Warranty Policy as well as our Core Return Policy. If you have any questions regarding the information presented, please call AVStar on the above toll free number.

Again, thank you for your business.

Sincerely,

D. Peter Rose
General Manager
AVStar Fuel Systems, Inc.